# Gerardo Marquez

## Sr. Technical Writer, Front-end Developer

**LinkedIn Profile: linkedin.com/in/gerardomarquezp**

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Chihuahua, MX.

Open to relocation

## About Me

Technical writer and developer with extensive experience in creating technical documentation for diverse industries, including automotive, consumer electronics, and global markets.

At KUKA AG, I developed comprehensive manuals for automotive production line stations, supporting clients like Ford, GM, and Nissan.

Currently, at Resideo, I specialize in single-source publishing and multilingual technical documentation for global audiences. My contributions include developing responsive online manuals, integrating AI-based translation tools, and standardizing terminology across regions to ensure consistency and compliance.

## Work Experience

**Sr. Technical Writer**

Resideo

*Chihuahua, MX. - New York, US (Remote). November 2023 - Present*

- Created technical documentation for hardware and software products, including installation guides, user manuals, quick reference materials, and API documentation.
- Led the transition to online and responsive documentation using single-source publishing tools.
- Developed multilingual content in Spanish, Portuguese, and French, integrating AI-based translation tools.
- Coordinated translation and QA processes to ensure accuracy and compliance across global markets.
- Delivered high-quality documentation for major product launches in multiple languages and formats.

**Technical Writer**

KUKA - Contractor: PXT Manufacturing

*Chihuahua, MX. - Michigan, US. (Hybrid). June 2021 - November 2023*

- Created technical documentation, including manuals and visual aids for automotive workstations.
- Wrote sections on safety, operation, general and preventive maintenance, calibration and alignment, troubleshooting, and others.
- Developed manuals in HTML format, ensuring ease of access and navigation of documentation.
- Collaborated with subject matter experts to ensure accuracy of documentation.
- Worked with cross-functional teams to deliver projects on time and within budget.
- Reviewed and edited existing documentation for clarity and consistency.

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**Web Developer**
Mixen: Boosting Brands
*Chihuahua, MX. , Nov. 2017 - Jan. 2021*

- Developing websites for various SMEs using HTML, CSS, JS, PHP, and other web development technologies.
- Providing ongoing support to clients for their websites, including troubleshooting and resolving technical issues.
- Maintaining the servers for clients, including performing system administration tasks such as configuring backups and monitoring system performance.
- Managing email accounts and ensuring that clients' email systems were functioning properly.

## Education History

**Master in Marketing**
Institution: Universidad Autónoma de Chihuahua (UACH)
*January 2019 - Present*

**B.S. Information and Communication Technologies Enginering**
Institution: Universidad La Salle Chihuahua
*August 2013 - December 2017*

## Relevant Skills

- Technical Writing
- Madcap Flare
- DITA
- RESTful Services/APIs
- Content Management Systems
- Version Control/Git
- Testing and Debbuging

- DB Management
- HTML
- CSS/CSS Preprocessing
- Javascript/jQuery/Vue/React
- PHP
- Python

- SEO/SEM
- Adobe Photoshop
- Adobe Illustrator
- Adobe Xd
- Figma
- Siemens NX

## Languages

Spanish
Native

English - C2
TOEFL ITP 2015: 587 (B2)
EF SET Certificate: 75/100 C2 Proficient